



Welcome

Billing Medi-Cal with National Provider Identifier (NPI)



Agenda

- Welcome
- Introduction
- Recent Developments
- NPI Registration
- Billing Tips
- Proprietary Forms
- Questions



Introduction: Presenter/SME

- **Presenter:**

- Debra Dixon

- **Subject Matter Expert (SME):**

- Norlanie Mostajo



Introduction: Purpose

Provide update on:

- Recent developments
- NPI registration with Medi-Cal
- NPI Billing Tips



Introduction: Objectives

- Promote NPI Readiness
- Minimize Provider Impact
- Provide Smooth Transition to NPI



Recent Developments

Effective December 17, 2007:

- ❖ Both sets of identifiers are not needed on claims
- ❖ DHCS will accept *either* an NPI only or a Medi-Cal provider (legacy) number only



Recent Developments, cont'd.

- Claims with both identifiers will be processed based *solely* on the NPI
- Legacy provider number(s) will be end-dated effective for **dates of service** beyond the date of NPI claim submission



Recent Developments, cont'd.

Medi-Cal legacy number end date:

May 23, 2008



NPI Registration

All covered health care providers must obtain an NPI and register or share their NPI(s) with payers and providers alike



NPI Registration, cont'd.

- A number of providers have not registered their NPI(s) with Medi-Cal
- Provider claim processing and payment is at risk if registration is not completed immediately



NPI Registration, cont'd.

- Three registration methods:
 - Medi-Cal Web site
 - Hardcopy registration forms
 - Bulk Registration Tool (BRT)



NPI Registration, cont'd.

- Providers who have already registered their NPIs with Medi-Cal are **strongly** urged to verify accuracy and correct usage of those NPIs



NPI Registration, cont'd.

- Organizations that obtained a separate NPI for each of its Medi-Cal provider numbers should verify which NPI subpart corresponds to which existing Medi-Cal provider number



NPI Registration, cont'd.

- Effective December 15, 2007, providers must submit all registration updates to the Provider Enrollment Division (PED) by completing ***Supplemental Changes*** form 6209 and cover letter



NPI Registration, cont'd.

- Claims processing is based on how registration was completed
- Errors include:
 - NPI on claim does not match the provider number registered with Medi-Cal



NPI Registration, cont'd.

- Subpart errors, such as:
 - Outpatient service submitted with an NPI registered for the Inpatient Medi-Cal provider number



Billing Tips

To avoid claim denials make sure:

- NPI is registered with Medi-Cal
- A valid 10-digit NPI is entered on claims for the billing provider



Billing Tips, cont'd.

- The ID qualifier is not included in the NPI
- The NPI belongs to the correct provider



Billing Tips, cont'd.

- The NPI is the correct NPI for the subpart
- A valid NPI is entered in the attending, admitting, or operating provider ID field



Billing Tips, cont'd.

- A valid NPI is entered in the referring provider field
- A valid NPI is entered in the rendering provider field



Billing Tips, cont'd.

- The **complete 9-digit ZIP code** for the billing provider address must be entered on claims
- The data should be properly aligned and inside the boxes on paper claim forms



Billing Tips, cont'd.

- A valid NPI of the inpatient facility where services were rendered is entered in the service facility NPI field



Proprietary Forms

- Proprietary Forms have been updated and must be used by April 14, 2008



Summary

- Today, we've talked about:
 - Recent Developments
 - NPI Registration
 - Billing Tips
 - Proprietary Forms



QUESTIONS??

- NPI Helpdesk in the Telephone Service Center (800) 541-5555, options 16, 18
- Medi-Cal Web site: www.medi-cal.ca.gov